



How To Add Frozen Bureaus to a Credit Report

1. Log into the CISCO website at: credit.ciscocredit.com
2. Search for your file number using the search in the upper right-hand corner of the website so that you are on the credit reports summary page.
3. Once on the reports page, on the right-hand side under the Add-On products section select the "Reorder Frozen/Locked Files" option

CISCO

[Main](#) » [Credit File](#)

[New Report](#)

FILE #: 2431503
APPLICANT: MARGARET F RRTZX - *****4293 XP: TU: EF:
CO-BOR:
ADDR: 5178 NUBSZTYLLQ PL, FRTW, IN 46804
PREV:

***** ORDER COMPLETED *****

Submission Results

Bureau	For	Date	OK	Ordered By	Error Message
EQUIFAX	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	CONSUMER REQUESTED SECURITY FREEZE ON CREDIT FILE - REPORT UNAVAILABLE
EXPERIAN	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	*** NO RECORD FOUND ***
TRANSUNION	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	*** NO RECORD FOUND ***

Some or all credit data on the consumer may not have been returned from the repositories. Please try one or all of the following:

1. Verify that the information that you've entered were correct.
2. Select different credit bureaus.
3. Try again later.

Charges

Date	Description	Credit	Charge
8/14/2020	3BUR	\$0.00	\$0.00
		Tax	\$0.00
		Total	\$0.00

[View Invoice](#)

VIEW REPORT

- [WEB / PDF /](#)
- [Prequal Analyzer](#)

-- Other Reports -- ▼

ADD-ON PRODUCTS

- [Wayfinder](#)
- [What-If Simulator](#)
- [Comparison Report](#)
- [Request Supplement](#)
- [Request Rescore](#)
- [Request RMCR](#)
- [Request VOE](#)
- [Add Bureaus / Spouse](#)
- [Reorder Frozen/Locked Files](#)
- [Liens and Judgments Report \(Borrower\)](#)

UNMERGE REPORT

BORROWER
 CO-BORROWER

EXPERIAN
 TRANSUNION
 EQUIFAX

[Additional Options](#)

Web PDF

ADDITIONAL PRODUCTS

- [Flood Determination](#)
- [ID Verification](#)
- [Tax Transcript](#)

Contact CISCO: call (800) 804-0043 or fax (800) 569-5222
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4. You will then be prompted with notification that you will be attempting to repull any frozen bureaus, go ahead and click "Ok" to proceed
5. If the bureaus were unfrozen/unlocked, you will receive a new file number that may use for going forward. If, however the bureaus were not frozen/unlocked you will remain on the same file number and you can re-attempt the process once the consumer has lifted the final freezes/locks.