



# How To Add Frozen Bureaus to a Credit Report

1. Log into the CISCO website at: [credit.ciscocredit.com](http://credit.ciscocredit.com)
2. Search for your file number using the search in the upper right-hand corner of the website so that you are on the credit reports summary page.
3. Once on the reports page, on the right-hand side under the Add-On products section select the "Add Bureaus" option

**CISCO**

[Main](#) » **Credit File**

[New Report](#)

**FILE #:** 2431503  
**APPLICANT:** MARGARET F RRTZX - \*\*\*\*\*4293      XP: TU: EF:  
**CO-BOR:**  
**ADDR:** 5178 NUBSZTYLLQ PL, FRTW, IN 46804  
**PREV:**

\*\*\* ORDER COMPLETED \*\*\*

**Submission Results**

Bureau	For	Date	OK	Ordered By	Error Message
EQUIFAX	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	CONSUMER REQUESTED SECURITY FREEZE ON CREDIT FILE - REPORT UNAVAILABLE
EXPERIAN	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	*** NO RECORD FOUND ***
TRANSUNION	B	8/14/20 9:43 AM	YES	CISCO UNIVERSITY	*** NO RECORD FOUND ***

Some or all credit data on the consumer may not have been returned from the repositories. Please try one or all of the following:

1. Verify that the information that you've entered were correct.
2. Select different credit bureaus.
3. Try again later.

**Charges**

Date	Description	Credit	Charge
8/14/2020	3BUR	\$0.00	\$0.00
		<b>Tax</b>	<b>\$0.00</b>
		<b>Total</b>	<b>\$0.00</b>

[View Invoice](#)

VIEW REPORT

- [PREQ \(PDF\)](#)
- [Prequal Analyzer](#)

-- Other Reports --

ADD-ON PRODUCTS

- [Wayfinder](#)
- [What-If Simulator](#)
- [Comparison Report](#)
- [Request Supplement](#)
- [Request RMCR](#)
- [Add Bureaus](#)   [Spouse](#)
- [Undisclosed Debt Notifications](#)

UNMERGE REPORT

BORROWER  
 CO-BORROWER

EXPERIAN  
 TRANSUNION  
 EQUIFAX

Web    PDF  

SETTLEMENT SERVICES

- [Order AVM](#)
- [Order Flood](#)
- [Order ...](#)

- Once you select "Add Bureaus" make sure that under the credit order tab on the right-hand side that all bureaus that were missing are checked. Then click the order button below.

**CISCO**

[Main](#) | [Credit File](#)

WARNING: User account must pay by credit card before ordering. Cancel

Reference No.	Loan Type	Marital Status	Dependents
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Consumer Information (Applicant and/or Spouse)

First Name	M. Name	Last Name	Suffix	SSN	DOB
MARGARET	F	RRTZX	<input type="text"/>	666784293	01/01/1951

First Name	M. Name	Last Name	Suffix	SSN	DOB
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Residential Address

Full Address	Length
5178 NUBSZTYLLQ PL, FRTW, IN 46804	<input type="text"/>

Previous Address (If less than 2 years.) [Address Format](#)

Full Address	Length
<input type="text"/>	<input type="text"/>

Others

Property Address [Copy from Residential Address](#)

Applicant Phone	Applicant Email
<input type="text"/>	<input type="text"/>
Co-Applicant Phone	Co-Applicant Email
<input type="text"/>	<input type="text"/>

Credit Order

XP	TU	EF
REPORT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Options

Automatic Print

Pay by credit card

[Enter Access Codes...](#)

Contact CISCO: call (800) 804-0043 or fax (800) 569-5222  
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- Once you hit "Order" you should receive a pop up notifying you that the system will be attempting to repull frozen/locked bureaus. Click OK to proceed
- If the bureaus were unfrozen/unlocked, you will receive a new file number that may use for going forward. If, however the bureaus were not frozen/unlocked you will remain on the same file number and you can re-attempt the process once the consumer has lifted the final freezes/locks.